# Bulletin 07-2026
# September 3, 2026

# Bulletin to Interested Parties

## Prorated Policy Cancellations for Care-First

### Purpose

The Automobile Insurance Rate Board (AIRB) is issuing this bulletin to advise all insurers operating in Alberta of the expectations regarding cancellation of policies under Care-First.

### Background

Care-First will apply to all policies renewing on or after January 1, 2027. Most Alberta private passenger vehicle owners are expected to see premium savings under Care-First. Albertans who renewed or purchased a policy in late 2026 may therefore save money by cancelling and rewriting their policy under Care-First.

### Announcement

The AIRB expects insurers to offer prorated cancellation to customers who renewed or purchased an auto insurance policy between September 1 and December 31, 2026, and who ask to cancel and rewrite the policy with the same insurer between January 1 and March 31, 2027, to access the lower Care-First premium.

Customers who request a rewrite after March 31, 2027, or who cancel their policy to move to a different insurer, will continue to be subject to the short-rate cancellation rules set out in the AIRB's technical guidance.

This temporary prorated cancellation expectation is intended to give Albertans who renewed shortly before Care-First takes effect fair access to premium savings under the new system.

### Action Required

Insurers are expected to apply prorated cancellation, rather than short-rate cancellation, when an eligible customer requests to cancel and rewrite their policy with the same insurer between January 1 and March 31, 2027.

Insurers should update internal procedures, broker guidance, customer service scripts, and system processes as needed so eligible customers are identified and treated consistently.

Should you have any questions relating to this Bulletin, please contact our office at (780) 427-5428 or by email: airb@gov.ab.ca.

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